

HP200 INSTALLATION AND OWNERS MANUAL

10.0 Certificate of Warranty and Warranty Claim Form

Certificate of Warranty

Ten Year Limited Warranty

For Residential and Commercial Purchases

This warranty is issued by Thermomax Industries Ltd., hereafter referred to as "Thermomax" and applies to all solar heating products manufactured by Thermomax Ltd. and purchased for water heating installations in Canada and the United States of America.

General Provisions

This warranty applies only to solar collectors or controllers that have been installed and maintained in strict compliance with Thermomax's installation and operating manuals and instructions and/or all relevant standards, codes of practice, electrical wiring and safety regulations and any regional authority regulations.

This warranty does not apply to conditions resulting from misuse, neglect or accident, or to solar collectors which have been damaged by transport or handling, or extraordinary conditions or other causes, things or acts of God.

This warranty does not apply to any solar collector which has been damaged due to internal freezing of pipes and manifolds if adequate freeze protection was not provided.

This warranty applies only to solar collectors whose serial numbers were properly recorded at the time of installation.

This warranty only covers hardware, accessories, components or parts purchased through Thermomax Industries Ltd. and manufactured by Thermomax Ltd.

Thermomax, its Distributors or its Dealers will not be liable for consequential damage to property, inconvenience, loss of time or use of solar heating system as a result of the defective collector or controller or breach of this warranty. Statutory rights are not affected.

Thermomax will not be responsible for any expenses associated with the investigation or analysis of an alleged defect or any repair charges for claims which are made that are not covered by this warranty.

Warranty

Thermomax warrants that all solar collectors manufactured by it shall be free from defects in material and workmanship. In the unlikely event that a defect becomes evident within five (5) years from the date of initial purchase, Thermomax will repair or, at its option, replace the faulty part within a reasonable amount of time and without charge for the part. Following the initial five year warranty Thermomax will provide a further five (5) years limited warranty. During this second five year period

Thermomax will replace any collector parts that have been found to be defective, solely in materials and workmanship, provided the purchaser pays fifty percent (50%) of the published Thermomax collector price list in effect at the time the defect is discovered. Thermomax warrants its solar controllers for a period of two (2) years. Thermomax will not be responsible for any expenses whatsoever other than the replacement of the defective parts.

Service

To obtain warranty service on the solar collector, notify the installing Dealer and give the Dealer the specific nature of the defect or the malfunction as soon as possible. Complete an ISO9002 claim form complete with product serial numbers.

Within a reasonable period from the date Thermomax has been notified, replacement or repair in accordance with the warranty will take place. To verify that the warranty is still in effect, evidence of purchase must be furnished. The Warranty Registration card is not a condition precedent to coverage under this warranty, but its prompt return may eliminate the unnecessary investigation before dealing with a claim. If necessary contact Thermomax Industries Ltd. directly.

No Other Express Warranties

This is the only warranty given covering this product. No other warranty whether written or verbal shall be binding on Thermomax Industries Ltd. or Thermomax Ltd.

HP200 INSTALLATION AND OWNERS MANUAL

11.0 Warranty Claim Form



Complete this form and fax to Thermomax if you are certain that the items are within their warranty period.

No claim can be processed until the following information is provided.

Please write clearly and in block capitals.

Personal Information

Name:
Company Name:
Contact telephone number:

Product Information *

	Type/Model	Quantity	Date of Purchase
1			
2			
3			
4			
5			

Serial Number: (For tubes, please also indicate the absorber code stamp number.)	
1	
2	
3	
4	
5	

Please continue on a separate sheet if required.

Installation Information

Application :	DHW	Swimming pool	Space heating
Number of tubes in the installation:			
Installed by :			Date of Installation:

Fault Information

Detailed description of fault: (A sketch or photos would be helpful)
Suspected cause of fault:

For Thermomax use only.

Claim Number:	Date:	Signature:
---------------	-------	------------

* Please keep the items for our inspection. Refer to the Warranty Document for conditions.